



committed to...

QUALITY

QUALITY is about meeting DEMANDS. This is the most basic simplistic concept. Quality has its specific demands, from demands as agreed with the clients, to demands under the supply chain arrangements and all the way including demands under statutory requirements and regulatory obligations. All these, are DEMANDS for QUALITY. As QUALITY is critical, especially and even more so for medical devices and medical related products and services, our company vehemently adopts the following simple easy to remember phrases to remind us on our **QUALITY POLICY** ;

MEETING DEMANDS ALWAYS !! (M.D.A.!!)

Abbreviated as M.D.A., it is intentionally phrased as such to also at the same time reflect it to the “Medical Device Act / Authority” where a major part of our quality obligations are based on the requirements set in this “Act” and by this regulatory “Authority” body including the strict implementation of the GDPMD (Good Distribution Practice for Medical Device) procedures. Meeting these requirements are NOT on voluntary basis. In fact it is an obligation, a DEMAND in order for us to stay relevant and to continue to stay in business. It is most logical that to remind us and to set clear concise direction on these obligations over quality matters, we have chosen the “Meeting Demands Always !!” as our simplified Quality Policy phrase.

Our policy is NOT SELF-SATISFACTION based nor we are drowned with SELF BASED policy. It addresses demands of the clients. It is market driven and most of all demands of the regulatory requirements.

Our **Quality Policy Statement** is described as follows ;

“In strict compliance to our obligations to provide QUALITY medical devices, products and services that meets BOTH the Commercial and Regulatory requirements, we are fully committed to MEETING all its DEMANDS. This is our commitment towards Quality. It is MEETING DEMANDS ALWAYS !! (MDA!!)”

